

Privacy statement of AFAS Software with regard to AFAS Profit, Apps and Add-ins

AFAS Software makes applications in which a lot of personal data is stored. These applications are only offered via the SaaS service "AFAS Online". Below we explain how AFAS safeguards and manages the privacy of the data with its applications and where the responsibility for the data lies.

AFAS Software applications

AFAS Software supplies the following applications:

AFAS Profit

This Windows application is offered via RDP (Citrix). Access to the Citrix environment is only possible via the AFAS Online login portal. Each participant has access to one or more "Profit environments". A Profit environment consists of a Database (SQL) and a folder with files (such as images, attachments, analysis and report definitions). The application manager determines per environment which user has access to the data.

AFAS InSite

This web application is offered via AFAS Online and is linked one to one to a Profit environment. AFAS supplies a standard website which can be adjusted by the application manager to your own wishes and insight. Only logged in users have access to the pages of AFAS InSite. Access to the various pages and data is managed in AFAS Profit.

AFAS OutSite

This web application is offered via AFAS Online and is linked one to one to a Profit environment. AFAS supplies a standard website which can be adjusted by the application manager to your own wishes and insight. Anonymous users as well as logged-in users can access the pages and data. Access to the various pages and data is managed in AFAS Profit.

AFAS Pocket

This app for mobile devices is linked to one or more Profit environments, possibly from different participants. The application manager determines which data is available in AFAS Pocket.

AFAS Profit Communication Center (PCC)

The AFAS Profit Communication Center (PCC) is the client application that forms the connection between Profit (which is available via RDP) and the local folders and applications.

AFAS Microsoft365 Add-In

The Microsoft365 add-in is the add-in that makes it possible to add e-mails from Microsoft Office365 to the Profit environment. The authentication takes place via a token, which is obtained via the Profit InSite authentication.

AFAS Gmail add-in

The AFAS Gmail add-in is the add-in that makes it possible to add e-mails from Gmail to the Profit environment. The authentication takes place via a token, which is obtained via the Profit InSite authentication.

Data encryption

Database encryption:

AFAS Online uses SQL Server Transparent Data Encryption (TDE) with the aid of a certificate. The certificate and associated strong, long password is shared between all AFAS Online database servers. The encryption on the databases is symmetrical and uses the AES256 encryption algorithm.

File encryption:

All attachments of dossier items are periodically saved in a compressed file. These files are encrypted by means of wz-aes encryption with a 256-bit key. The encryption password is long and complex.

Backup

Because the production data is encrypted in the above-mentioned manner, all backups are also encrypted.

Access to data

All customer data is stored in the SQL database or in the file folder belonging to the customer's environment. Because the data is stored encrypted, access to this data is only possible via the application. Access to the application is only possible because a user is added to the authorization within the application and is given the correct rights to view the relevant data.

Privacy

AFAS attaches great importance to the privacy of customer data. AFAS will never view, copy, access or otherwise use the customer's data without written permission from the customer.

AFAS guarantees the application of appropriate technical and organizational measures to guarantee the security of processed data, and in particular, to prevent access to data by unauthorized persons or to process this data in violation of the law, to prevent loss of data, their prevent damaged or destroyed data.

Other

For all other rights and obligations of both AFAS and the customer, read the SLA and General Terms and Conditions (including processing) at <https://afas.nl/sla-av>